DEVELOP INTERPERSONAL COMMUNICATION & WELL-BEING



BSBLDR511 Develop and use emotional intelligence + BSBLDR502 Lead and manage effective workplace relationships + BSBLDR513 Communicate with influence

Discover **strategies** to develop your own **emotional intelligence** and well-being and that of others. Acquire new skills on how they can be used in the workplace. **Learn** about your own **communication** style and the communication styles of your team. Develop a communication plan to use with all stakeholders and **apply** this new knowledge to build professional and nurturing relationships in your role as **leader**.

This course has been customised specifically for the Early Childhood Education and Care Industry.

Studying with International Child Care College ensures students will receive:

- ➤ An exceptional e-learning experience ➤ Timely and concise learning and assessment support
- ➤ Responsive service ➤ Tools to implement in daily service routines ➤ Current and innovative resources

Study mode / Duration:

Online with a focus on practical skills application / 3 - 6 months – Start any time!

Assessment includes:

➤ Knowledge assessment ➤ Skills assessment

Key Features:

Conditions of Enrolment:

> Learners must have completed the CHC50113 Diploma of Early Childhood Education and Care or equivalent

On successful completion of this program, students will receive a Statement of Attainment for BSBLDR511 Develop and use emotional intelligence + BSBLDR502 Lead and manage effective workplace relationships + BSBLDR513 Communicate with influence

These Units of Competency forms part of the BSB51918 Diploma of Leadership and Management qualification.

NSW learners may be eligible for subsidies under NSW Smart and Skilled Entitlement training programs. 'This training is subsidised by the NSW Government'

International Child Care College